Subject:

Ring Portal Stakeholder Webinar 2 - Chula Vista PD

Location:

https://ring.zoom.us/j/574462467

Start: End: Tue 7/16/2019 8:00 AM Tue 7/16/2019 8:45 AM

Show Time As:

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

a.kang@ring.com

Warning: External Email

You have been invited to the following event.

more details »

Ring Portal Stakeholder Webinar 2 - Chula Vista PD

When

Tue Jul 16, 2019 8am - 8:45am Pacific Time - Los Angeles

Where

https://ring.zoom.us/j/574462467 (map)

Calendar scamacho@chulavistapd.org

• a.kang@ring.com - organizer

Who

- scamacho@chulavistapd.org
- · epinedo@chulavistapd.org

Purpose: To walk the stakeholders through the Ring Portal and it's functionalities so they can get a better idea of how best to roll out the tool within the greater agency. This is the webinar before I go in person to train the rest of the agency.

30 min Agenda (holding 45 mins in case there are questions):

- 1) Neighbors Newsfeed Create Posts/Comment as law enforcement
- 2) Video Requesting Requesting video from Ring users via email
- 3) Manage Videos The Filing Cabinet for Portal How to manage the Ring videos that are voluntarily shared through the Video Request email

Webinar link:

https://ring.zoom.us/j/574462467

If your computer audio does not work, please call in from your phone:

+16699006833,,574462467# US

Meeting ID: 574 462 467

If there are any technical issues, please feel free to call me on my cell 425-274-5987.

Going (scamacho@chulavistapd.org)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account scamacho@chulavistapd.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

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Subject:

Ring Training- Chula Vista PD (CA)

Start: End:

Fri 7/26/2019 8:00 AM Fri 7/26/2019 5:00 PM

Show Time As:

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

a.kang@ring.com

Warning: External Email

You have been invited to the following event.

more details »

Ring Training- Chula Vista PD (CA)

When Fri Jul 26, 2019 8am – 5pm Pacific Time - Los Angeles

Calendar scamacho@chulavistapd.org

a.kang@ring.com - organizer

Who

scamacho@chulavistapd.org

epinedo@chulavistapd.org

We're excited to move forward with our partnership and onboard your agency onto the Portal. I will hold two in person sessions to accommodate the varying shifts of those at the agency. You will only need to attend one session. I look forward to meeting you all.

During this session, you will be trained on how to use Portal, a tool created by Ring that assists law enforcement with reducing crime. Portal utilizes the critical crime and safety events that are posted in the Neighbors App by Ring to assist in law enforcement operations and investigations. Portal allows you to post information relating to critical incidents and other incidents in the app to keep civilians in your jurisdiction regarding anything crime and safety related in their neighborhoods.

During this 1 hour in person training, I will walk you through the portal and share best practices.

- 1) Neighbors Newsfeed Create Posts/Comment as law enforcement/Community Engagement
- 2) Video Requesting Requesting video from Ring users via email
- 3) Manage Videos The Filling Cabinet for Portal How to manage the Ring videos that are voluntarily shared through the Video Request email

Going (scamacho@chulavistapd.org)? Yes - Maybe - No more options » Invitation from Google Calendar

You are receiving this courtesy email at the account scamacho@chulavistapd.org because you are an attendee of this event.

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Subject:

Ring Training- Chula Vista PD (CA)

Start: End: Fri 7/26/2019 8:00 AM Fri 7/26/2019 5:00 PM

Show Time As:

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

a.kang@ring.com

Warning: External Email

You have been invited to the following event.

more details »

Ring Training- Chula Vista PD (CA)

When Fri Jul 26. 2019 8am – 5p

Fri Jul 26, 2019 8am – 5pm Pacific Time - Los Angeles

Calendar epinedo@chulavistapd.org

a.kang@ring.com - organizer

Who

- scamacho@chulavistapd.org
- epinedo@chulavistapd.org

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During this session, you will be trained on how to use Portal, a tool created by Ring that assists law enforcement with reducing crime. Portal utilizes the critical crime and safety events that are posted in the Neighbors App by Ring to assist in law enforcement operations and investigations. Portal allows you to post information relating to critical incidents and other incidents in the app to keep civilians in your jurisdiction regarding anything crime and safety related in their neighborhoods.

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To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

From:

Ernesto Pinedo < EPinedo@chulavistapd.org>

Sent:

Wednesday, June 19, 2019 4:35 PM

To:

a.kang@ring.com

Subject:

Accepted: Invitation: Phone Call w/Sgt Pinedo (CVPD) @ Thu Jun 20, 2019 8:30am - 9am

(PDT) (epinedo@chulavistapd.org)

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, August 1, 2019 1:47 PM

To:

Sarah Camacho

Subject:

Re: FW:

Warning: External Email

Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho < scamacho@chulavistapd.org wrote: Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, August 1, 2019 2:35 PM

To:

Sarah Camacho

Cc:

Ernesto Pinedo

Subject:

Re: FW:

Attachments:

Neighbors Co-branded Postcard_CVPD.pdf

Warning: External Email

Hi Sarah,

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Thu, Aug 1, 2019 at 1:47 PM Angela Kang angela@ring.com wrote: Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho < scamacho@chulavistapd.org wrote: Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com> Thursday, August 1, 2019 5:23 PM

Sent: To:

Sarah Camacho; Ernesto Pinedo

Subject:

Donation Device Terms

Warning: External Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "I Accept":

1.

- 2. You will provide the donated devices to
- 3. members of the community. You will ensure that the donated devices are not provided to
- 4. employees of your organization or a member of an organization's immediate family, and represent and warrant
- 5. that acceptance of that donation complies with state and local law and your organization's rules.

6. 7.

8. You will not impose any requirements or

- 9. restrictions on any recipient's use of the donated device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration
- 10. or similar program as a condition of receiving the donated device or otherwise.

11.

12.

- 13. You will not use or store any personally
- 14. identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

15.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, August 1, 2019 5:46 PM

To:

Sarah Camacho

Cc: Subject: Ernesto Pinedo Re: FW:

Warning: External Email

Will let you know once we've printed and sent. :)

On Thu, Aug 1, 2019 at 2:43 PM Sarah Camacho < scamacho@chulavistapd.org wrote:

Yes that would be so awesome!

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586

From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 2:35 PM

To: Sarah Camacho Cc: Ernesto Pinedo Subject: Re: FW:

Warning: External Email

Hi Sarah,

Please see attached digital copy of the co-branded copy for your social media page. Can you please let me know after it's been posted to your FB page? Our PR team keeps track of all of these posts in our social media log. Also, would you like us to print and send you hard copies so that you and whomever goes out to the neighborhood watch meetings can have something physical to hand out? Let me know if that will be helpful and I can send you 100 copies to start.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Thu, Aug 1, 2019 at 1:47 PM Angela Kang angela@ring.com wrote: Absolutely! I will send that over to you within the next hour.

On Thu, Aug 1, 2019 at 11:43 AM Sarah Camacho <scamacho@chulavistapd.org> wrote: Hi Angela can we get something like this created so I can put on social media?

Sarah Camacho
Community Service Officer
Community Relations
Chula Vista Police Department
315 Fourth Ave
Chula Vista, CA 91910
(619) 407-3586

From: Sarah Camacho [camachofamilyx4@yahoo.com]

Sent: Thursday, August 01, 2019 11:34 AM

To: Sarah Camacho

Subject:

Warning: External Email

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Friday, August 2, 2019 11:41 AM

To:

Sarah Camacho

Cc:

Ernesto Pinedo

Subject:

Re: Donation Device Terms

Warning: External

Email

Thank you Sarah!

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Fri, Aug 2, 2019 at 10:22 AM Sarah Camacho < scamacho@chulavistapd.org > wrote:

I accept

Sarah Camacho Community Service Officer Community Relations Chula Vista Police Department 315 Fourth Ave Chula Vista, CA 91910 (619) 407-3586 From: Angela Kang [angela@ring.com]
Sent: Thursday, August 01, 2019 5:22 PM
To: Sarah Camacho; Ernesto Pinedo
Subject: Donation Device Terms

Warning: External Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "I Accept":

- 1. You will provide the donated devices to members of the community. You will ensure that the donated devices are not provided to employees of your organization or a member of an organization's immediate family, and represent and warrant that acceptance of that donation complies with state and local law and your organization's rules.
- 2. You will not impose any requirements or restrictions on any recipient's use of the donated device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration or similar program as a condition of receiving the donated device or otherwise.
- 3. You will not use or store any personally identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:	
rrom:	
Sent:	

Angela Kang <angela@ring.com> Monday, August 5, 2019 9:42 AM

To:

Ernesto Pinedo

Subject:

Re: Donation Device Terms



Thanks Ernie!

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Sun, Aug 4, 2019 at 1:15 PM Ernesto Pinedo < EPinedo@chulavistapd.org wrote: laccept.

Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910
Desk: (619) 476-2453
Epinedo@chulavistapd.org

----- Original message -----

From: Angela Kang <angela@ring.com>
Date: 8/1/19 17:24 (GMT-08:00)

To: Sarah Camacho < scamacho@chulavistapd.org >, Ernesto Pinedo < EPinedo@chulavistapd.org >

Subject: Donation Device Terms

Warning: External Email

Hi Sarah, Ernie,

I forgot to send this through to you when I sent you the donation devices. Can you please review and confirm your acceptance of the following terms by hitting reply to this email and stating "I Accept":

- 1. You will provide the donated devices to members of the community. You will ensure that the donated devices are not provided to employees of your organization or a member of an organization's immediate family, and represent and warrant that acceptance of that donation complies with state and local law and your organization's rules.
- 2. You will not impose any requirements or restrictions on any recipient's use of the donated device. For example, you may not require (a) that recipient provide recordings captured by the donated devices to anyone (including law enforcement) or (b) that recipients participate in a camera registration or similar program as a condition of receiving the donated device or otherwise.
- 3. You will not use or store any personally identifiable information of the recipient of a donated device other than as necessary to confirm his or her eligibility to receive the device.

Let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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Download the Neighbors App.

Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, August 6, 2019 5:06 PM

To:

Holly Angeles Gonzales

Cc:

Ernesto Pinedo

Subject:

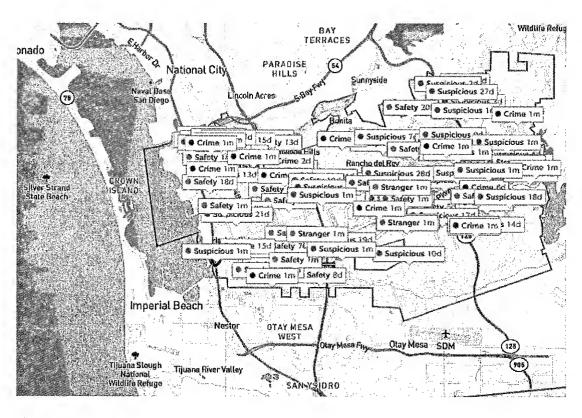
Re: Welcome to Ring Portal, Chula Vista PD!

Warning: External Email

Hi Holly,

I'm so glad to hear that the sign on process was easy:)

I just logged into your portal and see that your map orientation is correct (see below). Could it could be your computer screen display setting?



Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

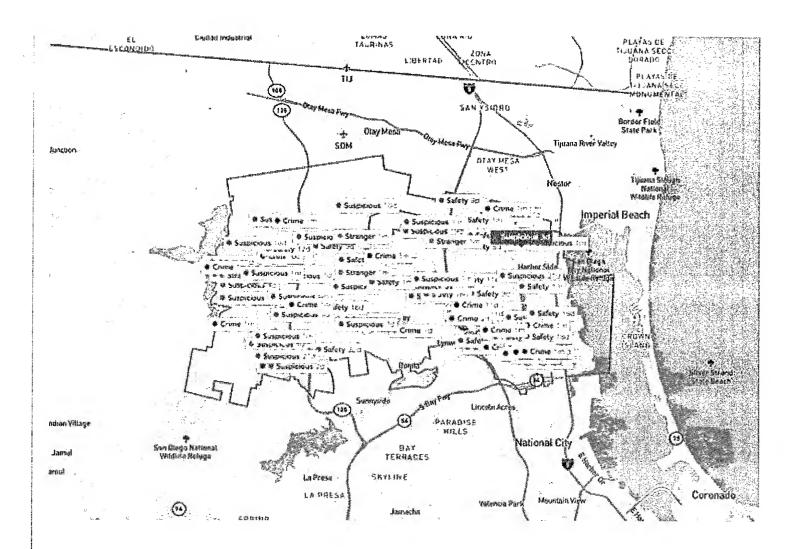
On Tue, Aug 6, 2019 at 4:40 PM Holly Angeles Gonzales < hgonzales@chulavistapd.org > wrote:

Hi Angela,

I was able to successfully create an account, so thank you for the easy-to-follow steps.

I noticed that the map of Chula Vista is upside down, however. The water is supposed to be on the west and the Mexico border is south of CV, not north. Was there a reason behind this format? If not, I just thought I'd point this out and get it corrected.

Thanks in advance!



Very Respectfully,

Holly Angeles Gonzales

Public Safety Analyst

Chula Vista Police Department

(619) 409-5965

hgonzales@chulavistapd.org

To view the PremierOne CAD reports now available, click here.

To view the Crime and Disorder SharePoint click here.

From: Angela Kang <angela@ring.com>
Sent: Wednesday, July 31, 2019 9:41 AM

To: Kristen Pattie < KPattie@chulavistapd.org >; Jammi Johnson < jjohnson@chulavistapd.org >; David Oyos

<<u>DOyos@chulavistapd.org</u>>; Anthony Molina <<u>AMolina@chulavistapd.org</u>>; Tim Biffle <<u>TBiffle@chulavistapd.org</u>>;

Christopher Zimmer < CZimmer@chulavistapd.org >; David Willson < DWillson@chulavistapd.org >; Erin Gnekow

<<u>EGnekow@chulavistapd.org</u>>; Joseph Picone <<u>JPicone@chulavistapd.org</u>>; Eric Wood <<u>ericw@chulavistapd.org</u>>;

Melissa Donahue <<u>mdonahue@chulavistapd.org</u>>; Brandi Winslow <<u>BWinslow@chulavistapd.org</u>>; Anthony Gonzales

<<u>AGonzales@chulavistapd.org</u>>; Jessica Severance <<u>JSeverance@chulavistapd.org</u>>; Nicole Hobson

<a href="mailto:scamacho"

Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>>; Holly Angeles Gonzales < <u>hgonzales@chulavistapd.org</u>>; Shermaine Abad < <u>sabad@chulavistapd.org</u>>

Subject: Welcome to Ring Portal, Chula Vista PD!

Warning: External Email

Hello,

Thank you for joining the Ring training last week. For those of you who may have missed the training, please check out the Portal Resource link below to guide you along how to submit a video request and post to the Neighbors feed.

Below are some tips to get you started on Portal.

Create an Account - Everyone on this email should have received an invitation email.

*Please use Chrome or Firefox. Internet Explorer is not compatible.

- 1. Check your inbox for an invitation email from no-reply@ring.com
- 2. Click the Join Portal button
- 3. Follow the prompts to create your account
- 4. Bookmark https://nw.ring.com/ for quick, easy access to Neighbors Portal

*If you would like to receive email notifications whenever a resident posts a crime, you can assign yourself to the "Assigned Area" of the jurisdiction on your Profile settings.

References

1. <u>Portal Resource Center</u> - For instructions on submitting video requests and legal guidelines around submitting preservation request/subpoena/search warrant.

Law Enforcement Discount on Ring Devices

Get \$50 off* (per device) on our doorbells, security cameras, and alarm system when you use discount code **NBCVPD** on Ring.com and check out using your government email address.

*Discount excludes the \$99 Video Doorbell Classic and is not applicable to bundles or accessories.

Ask Your Community to Join Neighbors. Portal grows in value with each resident that downloads the Neighbors app. Neighbors is a free app that anyone can download and use, whether they own a home surveillance system or not. They can download the app directly at https://download.ring.com/chulavista or by texting "chulavistaca" to 555888.

Lastly if you have a free moment, please click <u>here</u> to take a quick 2 minute survey on last week's training. Please let me know if you have any questions at all and feel free to reach out directly if you need anything!

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, August 8, 2019 2:51 PM

To: Subject: Ernesto Pinedo Re: FW: Ring

Warning: External Email

Hi Ernie,

Sorry for the late response. Hope you're having a great week so far!

I have added Sharyl to the Portal and she should be able to log in with her work email and create a password.

I was told that in the near future that I will lose the ability to add people to the Portal for various reasons. Any admin from your agency should be able to add the users easily by going to "Manage Users". :) Please let me know if you have any questions!

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u> Join the new neighborhood watch.

On Thu, Aug 8, 2019 at 8:46 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Good morning Angela,

Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!

Sergeant Ernie Pinedo

Community Policing Unit

Chula Vista Police Department

315 Fourth Avenue

Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Sharyl Mesina

Sent: Thursday, August 8, 2019 7:43 AM

To: Ernesto Pinedo < <u>EPinedo@chulavistapd.org</u>>

Subject: Ring

Hello,

I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts." — Sir Arthur Conan Doyle, Sherlock Holmes								
To view the Crime&Disorder (Sharepoint), please click <u>HERE.</u>								
To view the PremierOne CAD reports now available, simply click <u>HERE</u>								

"It is a capital mistake to theorize before one has data.

From:

Angela Kang <angela@ring.com>

Sent:

Thursday, August 8, 2019 3:21 PM

To: Subject: Ernesto Pinedo Re: FW: Ring

Warning: External Email

Hi Ernie,

Going by fast is good! Hopefully you have something fun planned for the weekend. Thanks for your understanding on adding the users in the Portal going forward. As always, let me know if you need anything.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

Join the new neighborhood watch.

On Thu, Aug 8, 2019 at 3:04 PM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Hi Angela,

My week is going by fast! Thanks for your help on this. I will make a note about us being able to add additional folks. I hope you have a wonderful day!

Sergeant Ernie Pinedo

Community Policing Unit Chula Vista Police Department 315 Fourth Avenue Chula Vista, CA 91910 Desk: (619) 476-2453 epinedo@chulavistapd.org From: Angela Kang <angela@ring.com> Sent: Thursday, August 8, 2019 2:51 PM To: Ernesto Pinedo < EPinedo @chulavistapd.org> Subject: Re: FW: Ring Warning: External Hi Ernie, Email Sorry for the late response. Hope you're having a great week so far! I have added Sharyl to the Portal and she should be able to log in with her work email and create a password. I was told that in the near future that I will lose the ability to add people to the Portal for various reasons. Any admin from your agency should be able to add the users easily by going to "Manage Users". :) Please let me know if you have any questions! Thank you, Angela Kang

Partner Success Manager angela@ring.com 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App. Join the new neighborhood watch.
On Thu, Aug 8, 2019 at 8:46 AM Ernesto Pinedo < EPinedo@chulavistapd.org wrote:
Good morning Angela,
Can you please add Sharyl Messina to the portal. She is one of our analysts. Thank you!
Sergeant Ernie Pinedo
Community Policing Unit
Chula Vista Police Department
315 Fourth Avenue
Chula Vista, CA 91910

Desk: (619) 476-2453

epinedo@chulavistapd.org

From: Sharyl Mesina

Sent: Thursday, August 8, 2019 7:43 AM

To: Ernesto Pinedo < EPinedo@chulavistapd.org>

Subject: Ring

Hello,

I don't quite remember our discussion regarding a Ring login for me, I couldn't remember if I was supposed to email you so you can forward this request to Angela Kang. I just wanted see how I can get access to the Ring Portal to assist in investigations when needed as part of my role as an analyst. Thank you.

Kind Regards,

Sharyl Mesina

Public Safety Analyst

Chula Vista Police Department

315 Fourth Avenue CV CA 91910

(619) 476-2455 Desk Phone

(619) 385-6753 Mobile

smesina@chulavistapd.org

Insensibly one begins to twist facts to suit theories, instead of theories to suit facts." – Sir Arthur Conan Doyle, Sherlock Holmes

[&]quot;It is a capital mistake to theorize before one has data.

To	view	the	Crime&Dis	order (Share	point),	please	click /	HERE.

To view the PremierOne CAD reports now available, simply click <u>HERE</u>

Subject:

Phone Call w/Sgt Pinedo (CVPD)

Location:

Ring HQ-WaterGarden-1-Mike Lowrey (6)

Start: End:

Thu 6/20/2019 8:30 AM Thu 6/20/2019 9:00 AM

Show Time As:

Tentative

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

a.kang@ring.com

Resources:

Ring HQ-WaterGarden-1-Mike Lowrey (6)

Warning: External Email

You have been invited to the following event.

more details »

Phone Call w/Sgt Pinedo (CVPD)

When

Thu Jun 20, 2019 8:30am – 9am Pacific Time - Los Angeles

Where

Ring HQ-WaterGarden-1-Mike Lowrey (6) (map)

Calendar epinedo@chulavistapd.org

· a.kang@ring.com - organizer

Who

· epinedo@chulavistapd.org

Angela will call Sgt Pinedo at Desk: (619) 476-2453. I will be calling from my cell 425-274-5987. Agenda: To discuss logistics on how to get the Ring Portal platform rolled out at Chula Vista PD. Going (epinedo@chulavistapd.org)? Yes - Maybe - No more options > Invitation from Google Calendar

You are receiving this courtesy email at the account epinedo@chulavistapd.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at https://www.google.com/calendar/ and control your notification settings for your entire calendar.

Subject:

Ring Portal Stakeholder Webinar - Chula Vista PD

Location:

https://ring.zoom.us/j/574462467

Start: End: Thu 7/11/2019 10:00 AM Thu 7/11/2019 11:00 AM

Recurrence:

(none)

Meeting Status:

Not yet responded

Organizer:

a.kang@ring.com

Warning: External Email

This event has been canceled.

Ring Portal Stakeholder Webinar - Chula Vista PD

When

Thu Jul 11, 2019 10am – 11am Pacific Time - Los Angeles

Where

https://ring.zoom.us/j/574462467 (map)

Calendar epinedo@chulavistapd.org

a.kang@ring.com - organizer

Who

scamacho@chulavistapd.org

· epinedo@chulavistapd.org

Purpose: To walk the stakeholders through the Ring Portal and it's functionalities so they can get a better idea of how best to roll out the tool within the greater agency. This is the webinar before I go out in person to train the rest of the agency.

45 mln Agenda:

- 1) Neighbors Newsfeed Create Posts/Comment as law enforcement
- 2) Video Requesting Requesting video from Ring users via email
- 3) Manage Videos The Filing Cabinet for Portal How to manage the Ring videos that are voluntarily shared through the Video Request email

Webinar link:

https://ring.zoom.us/j/574462467

If your computer audio does not work, please call in from your phone:

+16699006833,,574462467# US

Meeting ID: 574 462 467

If there are any technical issues, please feel free to call me on my cell 425-274-5987. Invitation from Google Calendar

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Ring Portal Stakeholder Webinar - Chula Vista PD

When

Thu Jul 11, 2019 10am – 11am Pacific Time - Los Angeles

Where

https://ring.zoom.us/j/574462467 (map)

Calendar scamacho@chulavistapd.org

- a.kang@ring.com organizer
- Who
- scamacho@chulavistapd.org
- epinedo@chulavistapd.org

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Calendar scamacho@chulavistapd.org

- a.kang@ring.com organizer
- scamacho@chulavistapd.org

Who

- · epinedo@chulavistapd.org
- · hmartin@chulavistapd.org

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From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, May 14, 2019 12:15 PM

To:

Henry Martin Francis Giaime

Cc: Subject:

Re: Ring Training Schedule and Introduction

Warning: External Email

Hi Lt Martin,

Following up on the below email so we can get the ball rolling on onboarding Chula Vista to the Portal platform.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

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On Mon, May 13, 2019 at 12:15 PM Angela Kang <angela@ring.com> wrote: Hello Lt Martin,

We're also very excited to bring your agency onto this platform was we believe it will make your jobs a little bit easier. I look forward to working with you to onboard Chula Vista PD to the Portal. For the immediate interim, I have two questions to follow up with you.

- 1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.
- 2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?

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In the meantime, please let me know if you have any questions or concerns.

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Partner Success Manager angela@ring.com 425-274-5987



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On Sun, May 12, 2019 at 9:08 AM Henry Martin < HMartin@chulavistapd.org> wrote:

Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Raymond Pollum [mailto:raymond.pollum@ring.com]

Sent: Friday, May 10, 2019 10:56 AM

To: Henry Martin < HMartin@chulavistapd.org>; Francis Giaime < FGiaime@chulavistapd.org>

Cc: Angela Kang <a.kang@ring.com>

Subject: Ring Training Schedule and Introduction

Warning: External Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

1) Remote Webinar: The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.

2) In-Person Onboarding: Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

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Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reach her in the meantime, her contact information follows:

Angela Kang, Sr. Partner Success Manager

Phone: 425-274-5987

Email: on copy

Thank you again for your support. I look forward to hearing success stories from Chula Vista as we work to reduce crime in the community.

Sincerely, Ray

Raymond Pollum

Head of Law Enforcement Partnerships ray@ring.com
949-690-6979



1523 26th St. Santa Monica, CA 90404 www.ring.com



<u>Download the Neighbors App.</u>
Join the new neighborhood watch.

From:

Angela Kang <angela@ring.com>

Sent:

Monday, June 10, 2019 4:26 PM

To:

Henry Martin

Cc:

Francis Giaime

Subject:

Re: Ring Training Schedule and Introduction

Warning: External Email

Hi Lt Martin,

My apologies for not following up with you sooner. Please let me know if there has been an update on the contacts and if we can move forward with onboarding your agency onto the Portal.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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On Wed, May 15, 2019 at 2:57 PM Angela Kang <angela@ring.com> wrote: Hi Lt Martin,

Sure, completely understand. We can hold off until the 27th. I will check in with you on that date if I do not hear from you first.

Thank you, Angela

On Tue, May 14, 2019 at 3:51 PM Henry Martin < HMartin@chulavistapd.org> wrote:

Thank you for the follow up Angela,

While we are very excited about this new venture, we have some upcoming promotions and assignment rotations that we are waiting to hear about. They should be taking effect next week. I will be out of town on vacation as well. I would like to hold off until the announcement are made as I have a feeling that Sgt. Giaime will not be the one responsible for overseeing this project.

If it is OK with you, can we hold off until the week of the 27th to see where we stand?

Henry

From: Angela Kang <angela@ring.com>
Sent: Tuesday, May 14, 2019 12:15 PM

To: Henry Martin < HMartin@chulavistapd.org > Cc: Francis Giaime < FGiaime@chulavistapd.org > Subject: Re: Ring Training Schedule and Introduction

Warning: External Email

Hi Lt Martin,

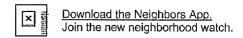
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Cc: Angela Kang <a.kang@ring.com>

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Phone: 425-274-5987

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Raymond Pollum

Head of Law Enforcement Partnerships ray@ring.com 949-690-6979



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Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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From:

Angela Kang <angela@ring.com>

Sent:

Tuesday, June 11, 2019 1:48 PM

To:

Henry Martin

Cc:

Francis Giaime; Ernesto Pinedo; Sarah Camacho

Subject:

Re: Ring Training Schedule and Introduction

Warning: External Email

Hi Lt Martin,

Thanks for the update and welcome aboard @Sgt Pinedo and Officer Camacho! We're excited to move forward with implementing this tool into CVPD.

Our next step would be to schedule a stakeholders webinar to provide you a demo of the tool before I go out in person to conduct a training session to the greater team. Do you have time for a quick chat this afternoon to discuss logistics?

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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Join the new neighborhood watch.

On Tue, Jun 11, 2019 at 11:12 AM Henry Martin < HMartin@chulavistapd.org> wrote:

Hi Angela,

Sgt. Ernie Pinedo was selected to fil Lt. Giaime's position and is official in place. He is cc'ed on this e-mail and will be the point of contact. I have a Community Service Officer who will be also coming into the unit as of June 21. Her name is Sarah Camacho. I also cc'ed her so that she is in the loop.

Thank you for your patience and assistance with this.

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

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hmartin@chulavistapd.org

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In the meantime, please let me know if you have any questions or concerns.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



1523 26th St. Santa Monica, CA 90404 www.ring.com



Download the Neighbors App.

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Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Raymond Pollum [mailto:raymond.pollum@ring.com]

Sent: Friday, May 10, 2019 10:56 AM

To: Henry Martin < HMartin@chulavistapd.org; Francis Giaime < FGiaime@chulavistapd.org;

Cc: Angela Kang <a.kang@ring.com>

Subject: Ring Training Schedule and Introduction

Warning: External Email

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Sincerely, Ray
Raymond Pollum
Head of Law Enforcement Partnerships ray@ring.com 949-690-6979
1523 26th St. Santa Monica, CA 90404 www.ring.com
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Angela Kang
Partner Success Manager angela@ring.com 425-274-5987

×



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Kathleen Viveros

From:

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Sent:

Monday, June 17, 2019 3:18 PM

To:

Henry Martin

Cc:

Ernesto Pinedo; Sarah Camacho

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Thank you for your patience and assistance with this.

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Thank you

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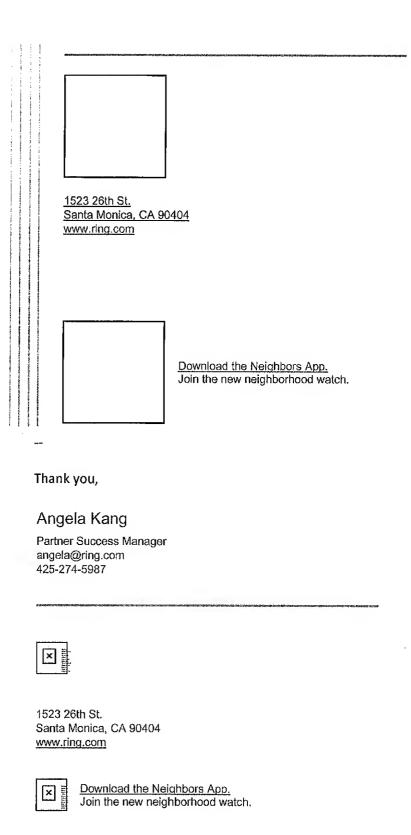
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TI	hank you,	
Δ	Angela Kang	

P	artner Success Manager	
a	<u>ngela@ring.com</u> 25-274-5987	



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Cc: Subject:	Ernesto Pinedo; Sarah Camacho Re: Ring Training Schedule and Introduction	
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Henry		
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Hi Lt Martin,

Are you free for a quick chat tomorrow to discuss the next steps on how to get CVPD onboarded?

Thank you,

Angela Kang

Partner Success Manager <u>angela@ring.com</u> 425-274-5987
1523 26th St. Santa Monica, CA 90404 www.ring.com
Download the Neighbors App. Join the new neighborhood watch.
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L		1523 26th St. Santa Monica, CA 90404 www.ring.com
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Thank you for you	ır patience and assistance with this.	

Henry

Lt. Henry Martin

Community Policing Unit / HOT team

Traffic Unit / Street Team/GSU

Tue-Fri (0700-1700)

MFF Commander / FTO Program Manager

Chula Vista Police Department

315 4th Ave

Chula Vista CA 91910

Desk (619) 476-2406

Fax (619) 691-5053

hmartin@chulavistapd.org

From: Angela Kang [mailto:angela@ring.com]

Sent: Monday, June 10, 2019 4:26 PM

To: Henry Martin < Henry Martin@chulavistapd.org Cc: Francis Giaime < FGiaime@chulavistapd.org Subject: Re: Ring Training Schedule and Introduction

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American services	On Tue, May 14, 2019 at 3:51 PM Henry Martin < HMartin@chulavistapd.org > wrote:
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In the meantime, please let me know if you have any questions or concerns.

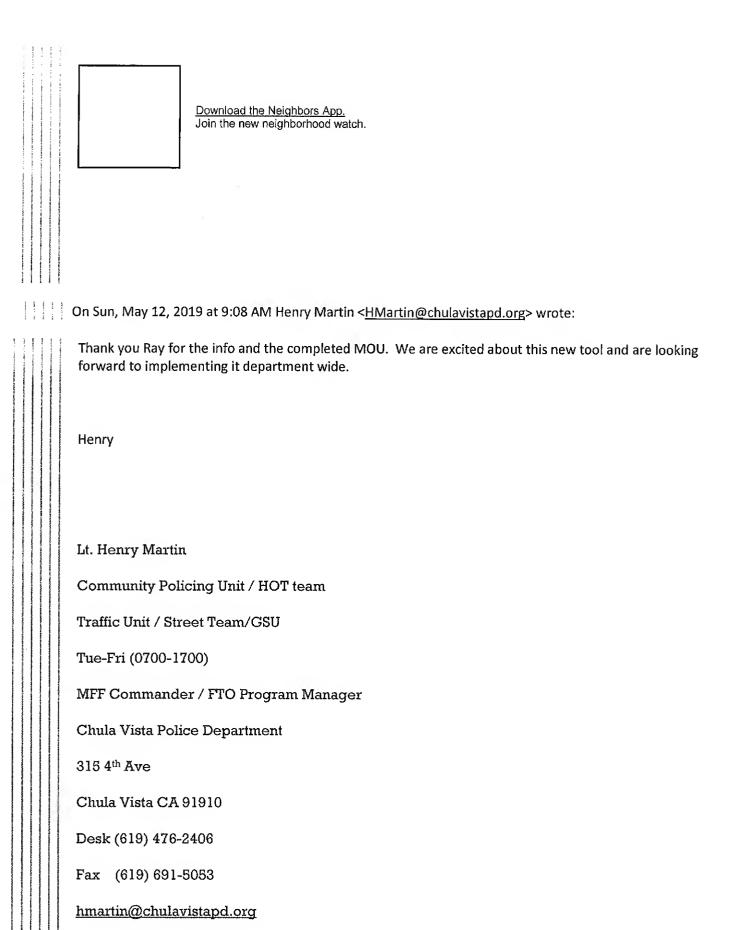
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Partner Success Manager angela@ring.com
425-274-5987

1523 26th St. Santa Monica, CA 90404 www.ring.com



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Sent: Friday, May 10, 2019 10:56 AM

To: Henry Martin < HMartin@chulavistapd.org>; Francis Giaime < FGiaime@chulavistapd.org>

Cc: Angela Kang <a.kang@ring.com>

Subject: Ring Training Schedule and Introduction

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- 1) Remote Webinar: The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.
- 2) In-Person Onboarding: Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

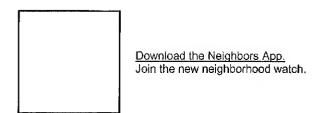
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Angela Kang, Sr. Partner Success Manager
Phone: 425-274-5987
Email: on copy
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Sincerely, Ray
Raymond Pollum
Head of Law Enforcement Partnerships ray@ring.com 949-690-6979

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Kathleen Viveros

From:

Angela Kang <angela@ring.com>

Sent:

Wednesday, June 19, 2019 7:31 AM

To:

Ernesto Pinedo

Subject:

Fwd: Ring Training Schedule and Introduction

Warning: External Email

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Lt Martin- please let me know if you are free this afternoon for a quick phone chat. If your time is tied up, I can speak with Sgt Pinedo and send you a phone call recap via email? Let me know what works best for you. I am flexible.

Thank you

On Tue, Jun 18, 2019 at 7:45 AM Ernesto Pinedo < EPinedo@chulavistapd.org > wrote:

Good morning Angela,

Please let me know when the discussion will take place. I want to be there to have firsthand knowledge on the program. Thank you.

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	Henry		
Authoris et l'action populations. Authorise III l'action populations. Authorise III l'action de l'ac	Lt. Henry Martin		
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Sergeant Ernie Pinedo

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Chula Vista Police Department

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Desk: (619) 476-2453

epinedo@chulavistapd.org

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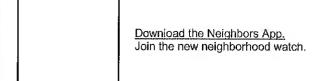
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to the state of th	My apol	logies for not following up with you sooner. Please let me know if there has been an update on the contacted can move forward with onboarding your agency onto the Portal.	ets
	Thank y	ou,	
	Angela	a Kang	
		Success Manager <u>Pring.com</u> -5987	
	rap - invincionamente proprio per a speciminationamente de la companio del companio de la companio de la companio del companio de la companio del la companio de la companio del la companio de la companio de la companio de la companio de la companio del la c		
	1523 26ti	th St	

Santa Monica, CA 90404 www.ring.com



On Wed, May 15, 2019 at 2:57 PM Angela Kang <angela@ring.com> wrote:

	Hi Lt Martin,
the state of the s	Sure, completely understand. We can hold off until the 27th. I will check in with you on that date if I do not hear from you first.
سار فرانسان در بایدار در ایدار در ایدا	Thank you,
eritme elektrikenberger	Angela
* Adjoint Adjoint	
THE STREET OF TH	On Tue, May 14, 2019 at 3:51 PM Henry Martin < HMartin@chulavistapd.org wrote:
ALEMENT OF THE STATE OF THE STA	Thank you for the follow up Angela,
edereldermin och mytorie, mytorie i noch der det for detektolomenkommensem Bedektorien stransteriem trafskalen i sandraren militariel, metalogischen Gedektorien metalom metalominismi um trafskalenderischen detektorien bedektorien det	While we are very excited about this new venture, we have some upcoming promotions and assignment rotations that we are waiting to hear about. They should be taking effect next week. I will be out of town on vacation as well. I would like to hold off until the announcement are made as I have a feeling that Sgt. Giaime will not be the one responsible for overseeing this project.
PRODUCTION OF THE PRODUCTION O	If it is OK with you, can we hold off until the week of the 27 th to see where we stand?
A MARIAN MAR MARIAN MARIAN	Henry
	From: Angela Kang <angela@ring.com> Sent: Tuesday, May 14, 2019 12:15 PM To: Henry Martin HMartin@chulavistapd.org Cc: Francis Giaime FGiaime@chulavistapd.org Subject: Re: Ring Training Schedule and Introduction</angela@ring.com>
Exc	arning: ternal nail Hi Lt Martin,
- And Andreas and Andreas - Andreas	Following up on the below email so we can get the ball rolling on onboarding Chula Vista to the Portal platform.

	Thank you,
The transfer of the second sec	Angela Kang
party Affich. After the safety and the full all the Afficial and the safety and t	Partner Success Manager angela@ring.com
	425-274-5987
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ide tot de transferit de descriae fonces has es	
The Lot of the state of the sta	1523 26th St. Santa Monica, CA 90404 www.ring.com
	Download the Neighbors App.
	Join the new neighborhood watch.
	On Mon, May 13, 2019 at 12:15 PM Angela Kang <angela@ring.com> wrote:</angela@ring.com>
	Hello Lt Martin,
	We're also very excited to bring your agency onto this platform was we believe it will make your jobs a little bit easier. I look forward to working with you to onboard Chula Vista PD to the Portal. For the immediate interim, have two questions to follow up with you.

1) Please advise a time preference this week or next week for a 1 hour webinar that works with you and your stakeholders. During this webinar, I will go over the logistics on what to expect on the day of the in person onboarding (will occur in the next 30 days) and then give you a preview of the Portal via a computer screen.	
2) Can you please advise the names and emails for the below stakeholders so I can include them on the webinar invitation?	
Following are the stakeholders who are required to attend the webinar training (with the caveat that some roles may be filled by the same person):	
 Investigative Leads - will be trained on the investigative tools, including the video request feature, within Portal. PIOs - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors. 	
 Social Media - will be in charge of Portal social media efforts Community Outreach/HOA - will lead Portal HOA and crime & safety groups programs that we offer 	
 Catch All role - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Community Resource Officers, SROs, right up to the Chief of Police. 	
In the meantime, please let me know if you have any questions or concerns.	
Thank you,	
Angela Kang	
Partner Success Manager angela@ring.com 425-274-5987	
1523 26th St. Santa Monica, CA 90404 www.ring.com	

	Download the Neighbors App. Join the new neighborhood watch.
de la company de	On Sun, May 12, 2019 at 9:08 AM Henry Martin < HMartin@chulavistapd.org > wrote:
The control of the co	Thank you Ray for the info and the completed MOU. We are excited about this new tool and are looking forward to implementing it department wide.
	Henry
	Lt. Henry Martin
	Community Policing Unit / HOT team
	Traffic Unit / Street Team/GSU
	Tue-Fri (0700-1700)
	MFF Commander / FTO Program Manager
	Chula Vista Police Department
	$315~4^{ m th}$ Ave
	Chula Vista CA 91910
	Desk (619) 476-2406
Constitution of the consti	Fax (619) 691-5053
	hmartin@chulavistapd.org

From: Raymond Pollum [mailto:raymond.pollum@ring.com]

Sent: Friday, May 10, 2019 10:56 AM

To: Henry Martin < HMartin@chulavistapd.org>; Francis Giaime < FGiaime@chulavistapd.org>

Cc: Angela Kang <a.kang@ring.com>

Subject: Ring Training Schedule and Introduction

Warning: External Email

Lieutenant Martin, Attached please find the fully executed MOU for your records.

At this time I want to explain the onboarding process and introduce Angela Kang who will manage the training and the ongoing support for CVPD going forward. Angela is one of our top account managers and will be an incredible resource for you and your colleagues as you ramp up your use of Portal.

The onboarding process is comprised of two parts:

- 1) Remote Webinar: The first is to gather stakeholders for a remote, webinar style training. These stakeholders (defined below) will be provided logins to access portal. Then, during the webinar Angela will walk each one through how he/she, in his/her capacity, will use portal. This will include use case and best practices.
- 2) In-Person Onboarding: Within 30 days of the initial remote webinar, Angela will schedule a formal in-person training class to be conducted onsite at your facility. The stakeholders who are trained in the remote webinar will determine the audience for the in-person onboarding. While we don't limit the number of people who can attend the formal onboarding, we've found that allowing the stakeholders to select an audience has proven effective in gathering the appropriate personnel.

Following are the stakeholders who are required to attend the webinar training (with the caveat tha some roles may be filled by the same person):

• **Investigative Leads** - will be trained on the investigative tools, including the video request feature, within Portal.

 PIOs - will lead the partnership announcement efforts that include a public press release that describes your participation in Neighbors.
Social Media - will be in charge of Portal social media efforts
 Community Outreach/HOA - will lead Portal HOA and crime & safety groups prograr that we offer
 Catch All role - will have the ability to comment on posted videos (suspicious activity, criminal acts, safety concerns, etc). Usually these roles are held by detectives, Communit Resource Officers, SROs, right up to the Chief of Police.
Angela will be reaching out to you to set a date for the initial Remote Webinar. If you need to reacher in the meantime, her contact information follows:
Angola Kang, Sr. Dartner Sussess Manager
Angela Kang, Sr. Partner Success Manager
Phone: 425-274-5987
Email: on copy
Thank you again for your support. I look forward to hearing success stories from Chula Vista as w work to reduce crime in the community.
Sincerely, Ray
Raymond Pollum
Head of Law Enforcement Partnerships ray@ring.com 949-690-6979

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Thank you,		
Angela Kang		
Partner Success Manager angela@ring.com 425-274-5987	gent angus sonormoni viz sappi angunan aksiyong napusak ngapannaga saga shigi naka shika kanka kanka kanka nga	
1523 26th St. Santa Monica, CA 90404 www.ring.com		

	Download the Neighbors App. Join the new neighborhood watch.
Thank you,	
Angela Kang	
Partner Success Ma angela@ring.com 425-274-5987	nager
1523 26th St. Santa Monica, CA 90 www.ring.com	<u>1404</u>
	Download the Neighbors App. Join the new neighborhood watch.

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987

Thank you,

Angela Kang

Partner Success Manager angela@ring.com 425-274-5987



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